# Service Message Qualification Form

## Service Details

|  |  |
| --- | --- |
| **General Information** | |
| Service Name |  |
| Service Registered Country |  |
| Service Type (Financial, Media, etc.) |  |
| Website |  |
| Business Address |  |
| Business Phone Number |  |

## Service Message Details

| **Capability & Feature Specification** | |
| --- | --- |
| Service Messages Volume/Month Forecasted |  |
| Service integration type | ONE WAY |
| Expected peak per second | - |
| Intended Destinations (Countries) |  |
| Nature of Traffic |  |
| Examples of Traffic (Please add screen shots/ excel sheets with physical examples) |  |

## Business Profile – Info Chat Screen (optional)

*(fill this field in case you are interested in Info Chat Screen)*

| **Capability & Feature Specification** | |
| --- | --- |
| Business Description (10-400 characters) |  |

[On Company’s Letterhead]

To: Viber Media S.a.r.l ("Viber")

Re: Warranties regarding Sending Verified Messages Via Viber

[Legal Name of Company] owner of the [Name of Brand] brand, wishes to use Viber's Service Messages feature to send messages to its opted in customers.

In connection with such intended use, it hereby undertakes that as part of the sending of service messages through the verified messages channel by Viber, it will:

1. Send messages only to users who have agreed to receive messages from it and did not revoke such agreement, and who are at legal age to receive such messages according to applicable laws.
2. Comply with all applicable laws in connection with the sending of the messages, and ensure that the texts are compliant with such laws.
3. Send messages only in accordance with the Service Messages Guidelines provided by Viber.
4. Will not allow any third party to use its verified messages channel.

[Legal Name of Company] agrees to indemnify, defend and hold harmless Viber, its officers, employees and affiliates in connection with any claim by a third party (including government entities) in connection with any message sent via its verified messages channel. It further agrees and consents that Viber shall have the right to reject and to terminate any service, at its sole discretion, without notice and for any reason.

For every incident of spam (message sent to non-opt in users or messages which infringe the Service Messages Guidelines), the Company agrees that Viber shall charge agreed liquidated damages in the amount of €5,000.

This letter shall be governed by the laws of England and Wales and subject to the sole jurisdiction of the courts of London, UK.

In witness whereof,

The authorized signatory on behalf of [Name of Company] has confirmed the warranties and obligations included herein on [Date]

Signature:

Name:

Title: